

Beneficiary residential address (cannot be a PO Box) (Required under the AML/CTF Act 2006)

Street number and name Suburb/Town State Postcode

Country

Payment purpose and special instructions

Purpose of payment (Required under the AML/CTF Act 2006)

What is your relationship / connection with the recipient

Have you met the recipient in person: Yes No

Special instructions

If you were provided transfer instructions by the beneficiary or another party, please attach a copy to this request in addition to completing the details above.

Agreement and authorisation

By signing this International Funds Transfer Request Form you acknowledge and agree that:

You have read and understood the International Funds Transfer Terms and Conditions (below) and agree to be bound by them.

You warrant and confirm that all particulars you have provided to the Bank in connection with this request are true and correct.

You will provide additional information regarding this payment if requested, and accept that all information provided may be passed on by the Bank to third parties as appropriate.

You authorise the Bank to debit your account nominated above in this request form, with the total payment, commission (if any), other fees, costs and duties specified in the attached conditions.

You have read and understood the warning on page 3 of this form.

You also acknowledge and agree that:

In order to complete an International Funds Transfer request, it will be necessary for the Bank to transfer certain personal information including your name and address to the beneficiary's bank, any intermediary banks, SWIFT or the operators of other payment platforms through which the funds must pass, or any relevant government authorities outside of Australia. You consent to your personal information being disclosed for this purpose.

Foreign recipients may not be subject to Australian privacy laws or to laws that are substantially similar to Australian privacy laws.

The Bank will not take steps to confirm that foreign recipients handle your personal information according to the standards that apply under Australian privacy laws.

You may not be able to seek redress for any privacy breaches by the foreign recipient.

You confirm that the International Funds Transfer amount (excluding fees) to be transmitted is:

and the Currency is:

Member signature Date Member signature Date

WARNING – Protect yourself from fraud and scams

Do you know who you are sending money to?

When you send money, you should be absolutely certain that you know who your receiver (the beneficiary) is and what the transfer will be used for. Fraudsters and scammers target people using any means they can, often pretending to be from the government, banks or trusted organisations. Most scams are perpetrated by scammers contacting the victim online or via a telephone call.

If this payment is in relation to a recent online or telephone communication, are you satisfied that this is a legitimate payment request? If in doubt, please check or seek out independent assistance. Some examples where you should exercise caution before proceeding with a transfer include:

- individuals you have only met online and not in person (for example, an online dating app).
- emergency situations you have not confirmed as genuine.
- online shopping purchases.
- deposits or payments into a pyramid or investment scheme.
- payments for anti-virus protection.
- deposit or payment on a rental property.
- payments for a charity donation.
- resolution of an immigration or visa matter.
- claiming lottery or prize winnings.
- payment for taxes.
- payment for something in response to a telemarketing call.

Please note that in processing an international funds transfer, **we will only rely on the bank account number and beneficiary bank details** you provide. **We do not rely on the bank account name.** You should check the details provided carefully because if the payment is paid to an incorrect account and/or beneficiary, it may not be possible to recover it. Please note that we do not check that the payment details are correct or that the account name matches the account number. If you transfer money, the person you are sending it to gets the money quickly. After the money is paid, we may not be able to seek a refund, even if you are the victim of fraud, except under limited circumstances.

If you are unsure, please speak to one of our friendly team members on **1300 364 400**, visit our security page on the website for information and tips on common frauds and scams or www.unity.bank/help/security/security/ or visit www.scamwatch.gov.au.

Next steps

Once you have completed this form and collated any available supporting documentation, please return to us by:

 **Mail** PO Box A253, Sydney South NSW 1235

 **Email** mail@unity.bank

 **In person** By visiting a Service Centre

We're ready to help, if you need assistance completing this form or have any questions, call us **1300 364 400**, visit your local Service Centre or refer to our website for more information.