



Australian Government Home Guarantee Scheme Family Home Guarantee

Information Guide | 1 July 2025

How to use this Information Guide

This Information Guide provides general information to help you understand how the Family Home Guarantee works and how it could support your home buying journey.

- New to the Home Guarantee Scheme or the Family Home Guarantee? Start with Section 1 to learn about what they are and how they work
- Want to check your eligibility? Section 2 outlines the eligibility criteria relating to your personal circumstances
- Want to find out about the type of home you can buy and the type of home loan you need? Read the information in Sections 3 and 4
- Ready to apply? Follow the steps in Section 5
- Read a list of definitions in Section 6
- Section 7 outlines the legal obligations of Housing Australia and you.



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Important Notice

Information in this Information Guide is general information about the Home Guarantee Scheme only. While Housing Australia has taken reasonable steps to ensure it is accurate, it does not provide any warranty that it is complete or that you can rely on the information. Housing Australia does not accept any loss from reliance on the information. See further information about Housing Australia and your legal obligations in Section 7. To apply for the Home Guarantee Scheme you will need to contact a Participating Lender who can assess your particular circumstances to determine whether you are eligible.



1. About the Family Home Guarantee

1.1 What is the Family Home Guarantee?



The Family Home Guarantee is part of the Home Guarantee Scheme, an Australian Government initiative that helps home buyers to buy a home sooner.

The Family Home Guarantee supports single parents or single legal guardians of one or more dependent children to buy a home. You need to have saved a minimum deposit of 2% of the Property Value and meet other eligibility criteria. For the 2025/2026 financial year, 5,000 places are available for the Family Home Guarantee.

1.2 How does it work?

L	1. Eligible home buyer	Home buyer meets all Family Home Guarantee eligibility criteria
3	2. Small deposit	Home buyer saves minimum deposit of 2% of Property Value
	3. Government Guarantee	Housing Australia provides Guarantee to Participating Lender to enable home buyer to borrow up to 98% of Property Value
	4. Home loan from Participating Lender	Participating Lender provides home loan
6	5. Home ownership	Home buyer buys and moves into their home

Home buyers usually need a deposit of 20% of the Property Value to get a home loan, and those with a smaller deposit may require Lenders Mortgage Insurance (LMI). With the Family Home Guarantee, Housing Australia provides a Guarantee to the lender, so home buyers only need a 2% deposit. This helps home buyers to buy a home sooner, with lower upfront costs.



Property Value may differ from purchase price

For the Family Home Guarantee, you must have saved a deposit of at least 2% of the Property Value.

Property Value is assessed by the Participating Lender, and it may be different to the purchase price. In those situations, please speak to your Participating Lender about what this means for you.

Scenario

Simone is a single mother with two children, who wants to buy a house and has been saving for a deposit. She wonders if the Family Home Guarantee could help her to buy a home now, instead of waiting until she has a larger deposit.

Property Value: \$700,000 Usual deposit: \$140,000 (20%) Simone's deposit: \$14,000 (2%)

Simone would usually need a 20% deposit to get a home loan. She only has \$14,000 (2%) and saving an additional \$126,000 (18%) could take her several more years.

Since she has a 2% deposit and meets all the eligibility criteria, she can apply for the Family Home Guarantee through a Participating Lender, helping her to buy a home sooner and with lower upfront costs.

1.3 What is a Guarantee and what does it cover?

A Guarantee is a legal arrangement between Housing Australia and a Participating Lender who provides a home loan under the Home Guarantee Scheme. If your home loan is covered by the Family Home Guarantee, Housing Australia will issue a Guarantee to the Participating Lender who made that loan to you. Housing Australia is not involved in the application, assessment or approval of your home loan, and does not manage or administer your loan.

A Guarantee protects the Participating Lender, not you. It is not a cash payment to you, or a deposit for your home – you will not receive any funds. It essentially means that if you default on your home loan, and selling the property doesn't cover the outstanding amount you owe on your mortgage, then Housing Australia 'guarantees' to pay the lender a shortfall up to a pre-agreed limit.

For the Family Home Guarantee, the pre-agreed limit is up to 18% of the Property Value. The exact amount is set during the application process and depends on your deposit and the Property Value when you bought it.

The Guarantee can be claimed by the Participating Lender for amounts you owe them under your home loan, only if you default on your home loan and after:

- your property is sold
- the sale proceeds (and any other available funds) are used to pay what you owe your Participating Lender under your home loan terms, and
- any amount remains unpaid.

Under the Family Home Guarantee, the Guarantee on your home loan does not:

- assist you with any missed payments during the normal course of your home loan
- prevent you from defaulting on your home loan
- stop the Participating Lender from taking action against you for a default (including repossessing and selling your property), or
- cover any remaining amount you owe the Participating Lender (1) after sale proceeds and other Guarantee payments are applied, have been claimed and paid to the Participating Lender, or (2) if the Participating Lender is unable to make a claim due to eligibility criteria not being satisfied.



2. Are you eligible?

2.1 About your eligibility

To qualify for the Family Home Guarantee, you must meet eligibility criteria relating to your personal circumstances (making you an Eligible Home Buyer), including:

- single parent / single legal guardian of one of more dependent children
- **citizenship and permanent residency** be an Australian citizen(s) or permanent resident(s) at the Home Loan Date*
- **income** your taxable income must be at or below the income cap \$125,000 as shown in the Notice of Assessment (NOA) for the previous financial year, issued by the Australian Taxation Office (ATO)
- deposit you must have minimum deposit savings of 2% of the Property Value
- **prior property ownership** you must be a buyer who currently doesn't own property or not have any other property interest once your new home settles
- owner-occupier you must buy or build a home to live in (investment properties are not eligible), and
- minimum age you must be at least 18 years old

* The **Home Loan Date** is the date you sign your home loan agreement with your Participating Lender. You should confirm this date with the lender, as this date can vary between buyers and lenders

There are also eligibility criteria relating to the property (making it an Eligible Property) and home loan (making it an Eligible Home Loan), including:

- the property must be residential and its purchase price and Property Value must be at or below the location's price cap, and
- the loan must be an owner-occupier home loan from a Participating Lender with Principal and Interest repayments and a term of up to 30 years (plus up to 3 years to build a new home).

More details are provided in Section 3 and Section 4.

In this document, any reference to home buyer, property or home loan has the same meaning as Eligible Home Buyer, Eligible Property or Eligible Home Loan, unless otherwise stated.



Use the Eligibility Tool

To help you work out if you are eligible for the Family Home Guarantee, use the **Eligibility Tool** on Housing Australia's website for a quick check of the main eligibility criteria.

The tool is only a guide and your Participating Lender will confirm your eligibility.

2.2 Are you a single parent or single legal guardian?

To be eligible for the Family Home Guarantee, you need to be:

- single, which means you don't have a spouse and/or a de facto partner, and
- the natural parent or adoptive parent or legal guardian of one or more dependent children.

2.2.1 Relationship status

a) When do you have a spouse?

You have a spouse if you are legally married to another person. If you are separated from your spouse but still married (i.e. not divorced), you are not eligible for the Family Home Guarantee.

b) When do you have a de facto partner?

You have a de facto partner if you are living with another person on a genuine domestic basis, as a couple.

2.2.2 What is a dependent child?

Under the Family Home Guarantee, a dependent child can be one of the following:

- a person aged 16 years or older, who lives with you and receives a disability support pension (as defined in the Social Security Act 1991)
- a "dependent child" (as defined in sections (2), (3), (4), (5), (6), and (7) of Section 5 of the Social Security Act 1991) where:
 - they are under the age of 16, live with you, and you are legally responsible (part or full-time) for their dayto-day care, welfare and development; or
 - they are between 16 and 22 years old, live with you, and are wholly or substantially dependent on you, and their financial year income is no more than \$14,370.55 (effective 1 January 2025).

When is a child not a dependent child?

1. A young person who has not turned 16 cannot be a dependent child if:

- a. the young person is not in full-time education; and
- b. the young person is in receipt of income; and
- c. the rate of that income exceeds \$262.20 per week (threshold effective 1 January 2025).
- 2. A young person *who has turned 16* **cannot be a dependent child** of another person if the other person is the young person's partner.
- 3. A young person cannot be a dependent child if:
 - a. the young person is receiving a social security pension; or
 - b. the young person is receiving a **social security benefit**; or

c. the young person is receiving payments under a program included in the programs known as **Labour Market Programs**.

2.3 Are you an Australian citizen or permanent resident?

The Family Home Guarantee is available to Australian citizens and permanent residents. To meet the citizenship and permanent residency test for the Family Home Guarantee, you must be an Australian citizen or permanent resident at your Home Loan Date.

You will **not** meet this test if at the Home Loan Date:

- you are a temporary resident of Australia (not an Australian citizen or permanent resident)
- you were formerly an Australian citizen or permanent resident, but haven't resumed that status, or
- you have applied for, are eligible for, or have been approved for Australian citizenship or permanent residency, but haven't yet received your certificate or visa.

2.4 What was your taxable income last financial year?

The Family Home Guarantee has an income cap – your taxable income for the previous financial year must be \$125,000 or less.

Your Participating Lender will check this using your taxable income (per the Income Tax Assessment Act) from the previous income year, as shown in your NOA. An income year is from 1 July in a calendar year to 30 June in the next calendar year. If you apply between 1 July 2025 and 30 June 2026, you'll need your 2024-25 financial year NOA.



Changes in your income

Your income is assessed only at the time of application. Once your place in the Family Home Guarantee has been approved, it will not be impacted by any increase in your income.

2.5 Have you saved at least a 2% deposit of the Property Value (but less than 20%)?

The Family Home Guarantee assists home buyers who have saved a deposit of at least 2% of the Property Value, and less than 20%. You must use as much of your savings as possible for the deposit, based on your Participating Lender's policies and your financial circumstances. If you have 20% or more saved after covering other property purchase costs (e.g., stamp duty, legal fees), then your home loan won't be eligible for the Family Home Guarantee.

It is important that you don't disadvantage other applicants by seeking to change your circumstances just to take advantage of the benefits of the Family Home Guarantee. This includes where you have a 20% or greater deposit and transfer your cash and/or other assets to another person to meet the deposit criteria.

2.6 Do you hold an interest in property in Australia?

For the Family Home Guarantee, you must not hold:

- a separate interest in property in Australia (including owning land),
- a lease of land in Australia with a term of 50 years (or more) or
- a company title interest in land in Australia;

or if you do hold such an interest, you must either:

- not intend to retain that interest when you settle on the purchased property, or
- hold that interest as joint tenant or tenant in common in the property tied to the loan and intend to become the sole registered owner of that property through the loan.

This applies to property in any Australian State or Territory, whether residential or commercial, for investment or owner-occupied purposes, or whether it has ever been lived in; and whether you held the property interest individually or with someone else, such as a former partner.

2.7 Will you live in your home?

The Family Home Guarantee is for owner-occupiers. You need to declare in the Home Buyer Declaration that you will:

- start living in the property within 6 months of either the loan settlement date or, for new builds the issuance of an occupancy certificate, and
- continue living there as long as your home loan is supported by the Family Home Guarantee.

Scenario

With help from the Family Home Guarantee, single dad James bought a home sooner with just a 2% deposit, and with lower upfront costs.

James has been living in the property as an owner-occupier, meeting the Home Guarantee Scheme's ongoing eligibility criteria. A year later, after meeting a new partner, he moves into their home and wants to rent out his place instead of selling it.

Can James rent out his home while under support of a Guarantee?

No. The Family Home Guarantee requires the property to remain owner-occupied during the Guarantee period. Converting the property into a rental (i.e. investment property) is not allowed.

What can James do?

Get in touch with his Participating Lender to explore his options.

2.8 Are you 18 years or older?

The Family Home Guarantee is for home buyers who are at least 18 years old at the Home Loan Date.

2.9 Are there any matters that could disqualify you from being eligible?

Make sure you've carefully checked all the eligibility criteria, as it is important to avoid giving false, incorrect or misleading information about your personal circumstances.

You must provide your Participating Lender with a signed Commonwealth Statutory Declaration (using the Home Buyer Declaration form) so they can apply to Housing Australia for your home loan to be covered by the Family Home Guarantee.

If your information and/or Commonwealth Statutory Declaration are later found to be untrue, incorrect, misleading or false – even if you have paid a deposit or the full purchase price on your property – there could be serious consequences, including:

- you could face criminal penalties and civil actions. Knowingly making a false statement in a Commonwealth Statutory Declaration is an offence under section 11 of the Statutory Declarations Act 1959 (Cth), with a maximum penalty of 4 years imprisonment
- your home loan may not covered by the Family Home Guarantee, and/or
- you may need to pay fees and charges and/or take out LMI that would not have been required if your home loan was covered by the Family Home Guarantee.

You should carefully review your home loan terms to understand what could happen if any of these situations occurred.



Your ongoing eligibility

To retain a Family Home Guarantee, you need to meet the ongoing eligibility criteria, including living in the property as an owner-occupier. If you don't, the Guarantee may no longer apply, and your lender may require you to pay LMI or other fees.



SECTION 3

3. What type of home can you buy?

3.1 Which properties are eligible?

You can buy a new or existing residential property at or below the price cap for the location.



The eligibility checks for the property that you want to buy are below (making it an Eligible Property):

- **residential property** it must be a 'residential property' under the Family Home Guarantee this term has the same meaning as under the National Consumer Credit Protection Act, and you should ask your Participating Lender if you are uncertain
- price cap the purchase price must be equal to or under the price cap for its location refer to Section 3.2
- **property type** the property must be (1) an existing home, or (2) a new-build home bought as a house and land package, or (3) land with a separate contract to build a home, or (4) an 'off-the-plan' property, and
- ownership you must be the registered owner of the property at the home loan settlement date.

3.2 What are the property price caps?

For the Family Home Guarantee, both the purchase price and Property Value must not exceed the price cap for the property's location. For new builds with land and a separate build contract, the combined land purchase price and build cost must also stay under the cap. If any of these exceed the cap, the property will not be eligible for the Family Home Guarantee.

Property Price Cap Table

State	Capital city & regional centres*	Rest of state
New South Wales	\$900,000	\$750,000
Victoria	\$800,000	\$650,000
Queensland	\$700,000	\$550,000
Western Australia	\$600,000	\$450,000
South Australia	\$600,000	\$450,000
Tasmania	\$600,000	\$450,000
Territory	AI	lareas
Australian Capital Territory	\$750,000	
Northern Territory	\$600,000	
Jervis Bay Territory & Norfolk Island	\$550,000	
Christmas Island & Cocos (Keeling) Islands	\$400,000	

*Regional centres are (1) in New South Wales - Illawarra, Newcastle and Lake Macquarie, (2) in Victoria - Geelong, and (3) in Queensland -Gold Coast and Sunshine Coast.



Check the price cap for a location

Use the **Postcode Search Tool** on Housing Australia's website to check the price cap for the location you want to buy in.

The tool is only a guide - confirm the price cap with your Participating Lender for any property you are considering buying.

Note both the purchase price and the Property Value must not exceed the price cap.

3.3 Contract and settlement dates and move in dates

To be eligible for the Family Home Guarantee, you must sign your contract of sale (and building contract, if needed) and move into the home within fixed timeframes that cannot be changed.

3.3.1 Buying an existing property

When buying an existing property, you must move in within 6 months of your home loan settlement date. This excludes 'off-the-plan' purchases, covered in **Section 3.3.3**.

3.3.2 Building a new home (House and land package or land with separate building contract)

You can build a new home under the Family Home Guarantee by either:

- purchasing a house and land package, or
- buying land and entering into a separate building contract.

A house and land package involves building a home by entering into a contract to buy land from the same party who will build your home. For a house and land package, before your home loan settlement date, you must have:

- a contract of sale for the land, and
- an eligible building contract to build your home on that land.

These can be either one contract or two separate contracts.

A vacant land with a separate contract to build a home is where you buy land from one party and enter into a separate contract with another party to build your home. If you already own vacant land before securing a Family Home Guarantee Place and want a new home loan to build a home on that land, you are not eligible for the Family Home Guarantee.

For vacant land and a separate contract to build a home, you will need to:

- purchase the land under a contract of sale (or a lease instrument in the Australian Capital Territory), and
- enter into an eligible contract within 6 months of your home loan settlement date.

You can get one home loan to cover both the land purchase and build costs, or take out a home loan first and then a separate loan to finance the build. Not all Participating Lenders offer the second option, so check before proceeding.

For all new builds your Participating Lender will require you to:

- enter an eligible building contract within 6 months of home loan settlement date
- start building your home within 12 months of the home loan settlement date
- finish building your home within 36 months of the home loan settlement date, and
- move into the property within 6 months of an occupancy certificate being issued.



Builder contracts

For a building contract to be eligible under the Family Home Guarantee it must:

- be with a licensed and registered builder
- have insurance policies relating to building the home
- be entered into on an arm's-length basis ('owner builder' contracts are not eligible), and
- specify a fixed price for the home build.

If you buy the land before getting a home loan to finance your home build, ensure that at the time you enter your home loan agreement for the build, the combined purchase price for your land and the cost to build your home does not exceed the applicable price cap. If it does exceed the price cap, then your home loan will not be eligible for the Family Home Guarantee and your Participating Lender may require you to obtain LMI or provide a higher deposit to continue with your home loan.



Land titling

For transactions involving purchasing land, Participating Lenders require the land to be titled before the Home Loan Date.

Important dates for new builds



3.3.3 Buying 'off the plan'

If you are making an 'off-the-plan' purchase:

- you must sign the contract of sale before the home loan settlement date
- the settlement date must be within 90 days of your Home Loan Date, and
- you must move into the property within 6 months of your home loan settlement date.



4. What type of home loan do you need?

4.1 What are the home loan criteria?

To qualify for the Family Home Guarantee, your home loan must meet specific criteria including:

- property the loan is for an Eligible Property, see Section 3
- purpose the loan is an owner-occupier home loan
- **repayments** the loan must require regular Principal and Interest repayments (with limited exceptions for interest-only loans), and
- loan-term the loan term must be up to 30 years (plus up to 3 years to build a new home).

You must also meet your Participating Lender's credit policy and loan approval criteria. Even if you are eligible for the Family Home Guarantee, you may not get a home loan if you do not meet the lending requirements of your Participating Lender. The number of places under the Family Home Guarantee is limited and a place may not be available even if you and your home loan are eligible.

You are responsible for all home loan costs and repayments, including stamp duty, bank fees and legal costs.

4.2 Where can I get a home loan?

Housing Australia has authorised a panel of Participating Lenders to offer the Home Guarantee Scheme, including the Family Home Guarantee. You can apply for a Guarantee through these lenders or their Representatives. Learn more in **Section 5**.

4.3 Ongoing home loan eligibility

If your home loan is supported by the Family Home Guarantee, the Guarantee will remain in place until one of the following happens:

- it becomes evident at any time that your home loan was not eligible for the Family Home Guarantee
- you stop living in the property without an exemption (circumstances to be discussed with your Participating Lender); if so your Participating Lender may require you to pay LMI or other significant costs relating to your loan
- you rent out the property
- you have fully repaid your home loan, including refinancing with a lender that is not a Participating Lender (see **Section 4.4**)
- your loan principal balance drops to 80% or less of the Property Value, based on your scheduled home loan repayments (prepayments you can redraw are not counted)
- you borrow additional funds against the property from your Participating Lender, or
- you sell your home.

If your home loan is no longer covered by the Family Home Guarantee earlier than your Participating Lender expected, your lender may impose additional fees or costs as outlined in your home loan terms.

Scenario

The Family Home Guarantee helped Jenny to buy a home with only a 2% deposit.

She has been living in her home as an owner-occupier, meeting the ongoing eligibility criteria. After a year, she wants to increase her home loan and use the extra funds for renovations.

Can Jenny increase her home loan?

No, increasing the loan amount after settlement isn't permitted under the Family Home Guarantee. Minor changes to a home loan, like adjusting interest rates or switching to other standard home loan products from the Participating Lender is possible.

What can Jenny do?

Contact her Participating Lender to discuss her situation.

4.4 Can I refinance my home loan?

If your home loan is supported by the Family Home Guarantee, you may be able to refinance it with another Participating Lender and retain the benefit of the Family Home Guarantee. Refinancing is subject to conditions, including that you can't increase the loan amount, extend the loan term, or make other changes that affect your Family Home Guarantee eligibility.

If you refinance with a lender that is not a Participating Lender, your home loan will lose the benefit of the Family Home Guarantee.





5. How do you apply?

5.1 How does the application process work?

You can apply through a Participating Lender authorised by Housing Australia to offer the Home Guarantee Scheme, including the Family Home Guarantee. The Participating Lender will assess your application based on the Guarantee eligibility criteria and their lending criteria, guide you through the application process, and explain the documents and information you need to provide. They will submit an application to Housing Australia and inform you if you are eligible and if a place is available for you under the Family Home Guarantee.

It is important to understand the financial commitment you're making by taking out a home loan. Talk to your Participating Lender about how your home loan could be affected by interest rate rises or changes in the value of your property.

You can't apply directly to Housing Australia for the Family Home Guarantee – you can only apply through a Participating Lender as part of your home loan application.





Buy your home and move in

Once you find your new home and sign a contract of sale, your Participating Lender will manage the final approvals.

Once settlement is completed, it is time to move in!



Your ongoing eligibility

To retain the Guarantee on your home loan, you must meet ongoing requirements, such as living in the property as an owner-occupier. If these criteria aren't met, the Guarantee may no longer apply, and you could be required to pay LMI or other additional costs.

5.2 Who are the approved lenders?

Housing Australia has authorised **Participating Lenders** to offer the Home Guarantee Scheme, including the Family Home Guarantee. You can access a list of these lenders on Housing Australia's website.

Participating Lenders may offer home loans directly or via Representatives. If you are uncertain whether any institution or individual is a Representative of a Participating Lender, you can confirm directly with the lender.

5.2.1 Applying with more than one lender

You can apply for a home loan from more than one Participating Lender while you are looking for a property to buy. The loan terms and conditions, including interest rates, fees and repayment options, will be agreed between you and your Participating Lender. While you can apply to multiple Participating Lenders, you must choose only one Participating Lender to go ahead with, before you sign a contract of sale.

5.3 What do you need for your application?

Your Participating Lender or their Representative will let you know what information and documents are required for your home loan application and participation under the Family Home Guarantee. It will include:

- your full name and date of birth
- your Medicare number (including your position on your card) or PMKey (if relevant)
- your NOA for the previous financial year
- a completed Home Buyer Declaration
- documents showing you are a single parent or single legal guardian with one or more dependent children, and
- other details to help the lender determine your eligibility for the Family Home Guarantee your Participating Lender will confirm what these are.

If you do not have or have not been issued with a NOA (for example, because you did not earn taxable income above the tax-free threshold or you recently moved to Australia), your Participating Lender will advise what other information you need to provide in your circumstances.

You can get a Home Buyer Declaration form from your Participating Lender, and you must complete, sign and submit this document to them, following their instructions. Your Participating Lender will provide a copy to Housing Australia, who will retain it on record.

You must ensure that all information in your Home Buyer Declaration is complete and correct. If you are unsure about any of your obligations or the information required for your home loan to be covered by the Family Home Guarantee, contact your Participating Lender for clarification. Penalties may apply for a false Home Buyer Declaration, as outlined in **Section 2.9**.

5.4 Accessing other Government support programs

If you receive the benefit of the Guarantee under the Family Home Guarantee, this does not prevent you from accessing other housing support programs provided by the Australian or State or Territory governments. You should make your own enquiries about those programs.

5.5 Where to get further information

Get in touch with a Participating Lender if you have any questions about applying for the Family Home Guarantee. Further information is also available at **www.housingaustralia.gov.au**.



SECTION 6 -

6. Definitions

Eligible Home Buyer	A person who is eligible for the Family Home Guarantee.	
Eligible Home Loan	A home loan made by a Participating Lender that is eligible for the Family Home Guarantee.	
Eligible Property	A property that is eligible for the Family Home Guarantee.	
Family Home Guarantee	The Family Home Guarantee is part of the Australian Government's Home Guarantee Scheme.	
Home Buyer Declaration	The Commonwealth Statutory Declaration form available from your Participating Lender for the Family Home Guarantee.	
Home Guarantee Scheme	The Australian Government's Home Guarantee Scheme.	
Home Loan Date	The date when you sign your home loan agreement with your Participating Lender. You will need to confirm what this date is with your Participating Lender, as it may differ between you and another home buyer and may be different from other lenders and for particular purposes, depending upon their procedures for loan approvals and how they participate under	
Income Tax Assessment Act	the Family Home Guarantee. Income Tax Assessment Act 1997 (Cth).	
Legal guardian	Legal guardian as appointed by the court, with court issued documentation supporting guardianship (ie. Guardianship order).	
Lenders Mortgage Insurance (LMI)	Lenders Mortgage Insurance (LMI) is insurance that protects the lender if a borrower defaults on their home loan. The borrower pays the cost, which helps the lender recover losses if the property sells for less than the loan balance.	
National Consumer Credit Protection Act	National Consumer Credit Protection Act 2009 (Cth).	
Participating Lender	Each eligible lender that has been approved by Housing Australia, as listed on Housing Australia's website at www.housingaustralia.gov.au. A reference in this document to "your lender" is a reference to your Participating Lender.	
Permanent Resident	An Australian permanent resident has the same meaning as in the Australian Citizenship Act 2007 (Cth).	
Place Reservation	A reservation made by a Participating Lender for a Guarantee to apply for your home loan under the Family Home Guarantee.	
Privacy Act	Privacy Act 1988 (Cth).	
Property Value	The value of the property you purchase as assessed by the Participating Lender for your home loan in accordance with the requirements of the Family Home Guarantee.	
Real property	"Real property" means the land, everything permanently attached to it, and all of the interests, benefits, and rights inherent in the ownership of real estate.	

Representative	For any Participating Lender, any third-party broker or other person that is authorised by the Participating Lender to suggest that Eligible Home Buyers may apply for, or to assist them to apply for, Eligible Home Loans with the Participating Lender.
Social security benefit	"Social security benefit" means a widow allowance, a youth allowance, an Austudy allowance, a Newstart allowance, a sickness allowance, a special benefit, a partner allowance, a mature age allowance, a benefit PP (partnered) or a parenting allowance.
Social security pension	"Social security pension" means an age pension, a disability support pension, a wife pension, a carer payment, a pension PP (single), a sole parent pension, a bereavement allowance, a widow B pension, a mature age partner allowance.



7. Important Information

7.1 About this document

This document is dated 1 July 2025 and relates to the Australian Government's Home Guarantee Scheme and the Family Home Guarantee.

It has been prepared by Housing Australia for Participating Lenders so that they can provide general information and guidance on the Home Guarantee Scheme or Family Home Guarantee to home buyers.

Some terms used in this document have defined meanings. These terms are capitalised and are defined in the 'Definitions' section on page 21.

7.2 Distribution of this document

This document may only be distributed within Australia and in relation to Eligible Loans that are offered by Participating Lenders. If you are receiving this document, it will have been provided to you by a Participating Lender (or by one of their Representatives), or downloaded directly from Housing Australia's website (www. housingaustralia.gov.au).

7.3 Providing your personal information to Housing Australia

You will be asked to provide personal information to Housing Australia (directly or via a Participating Lender or its Representatives) if you take steps to participate in the Home Guarantee Scheme or Family Home Guarantee or submit a Home Buyer Declaration. Please read the privacy statement below in **Section 7.3.1**. By requesting a Participating Lender to take any steps to have your home loan covered by the Home Guarantee Scheme or Family Home Guarantee or by submitting a Home Buyer Declaration to your lender you consent to the matters outlined in that privacy statement.

7.3.1 Privacy Statement

Your personal information may be used by your lender, Housing Australia and/or the Australian Government for the administration and operation of the Family Home Guarantee and assessing your eligibility under the Home Guarantee Scheme.

By requesting a Participating Lender to take any steps to have your home loan covered by the Home Guarantee Scheme or by completing and submitting a Home Buyer Declaration, you consent to your lender, Housing Australia and/or the Australian Government collecting, using and disclosing your personal information for the abovementioned purposes and any other incidental or related purpose. Your lender, Housing Australia and/or the Australian Government may disclose your personal information to any party engaged in the assessment or administration of the Family Home Guarantee.

Your lender, Housing Australia and/or the Australian Government will store personal information collected through your home loan application process (including information to assess your eligibility under the Family Home Guarantee), supporting documents, the loan agreement and any monitoring, research and evaluation activities in compliance with their respective obligations under the Privacy Act and any other privacy legislation applicable in their jurisdiction.

Your personal information will not be disclosed overseas. You may access or correct your personal information at any time by contacting your lender or Housing Australia.

Further information about your lender's privacy policy and Housing Australia's privacy policy, including rights of access and complaints handling, may be accessed at your lender's website or Housing Australia's website www.housingaustralia.gov.au (as applicable).

7.4 Providing incorrect or incomplete information

As part of its role in administering and operating the Home Guarantee Scheme, Housing Australia may verify the information provided by you (or on your behalf) in submissions for the Home Guarantee Scheme and in any Home Buyer Declaration. This is to ensure that you are eligible to participate in the Home Guarantee Scheme. You may be checked for former home ownership within Australia and checks for other matters in respect of the eligibility criteria – such as council records, property title information and your financial particulars – may also be undertaken.

Not providing the information requested or providing incorrect or incomplete information may impact upon the assessment of your eligibility and ability to participate in the Home Guarantee Scheme. If it is found that you have provided false, incorrect or misleading information under a Home Buyer Declaration and/or generally in connection with the Home Guarantee Scheme, criminal and civil penalties may apply.

Also, if a Guarantee of your home loan is found to have been issued erroneously under the Home Guarantee Scheme or Family Home Guarantee due to your fraudulent or wilful conduct, that guarantee may be revoked and the lender may also consider it as a failure by you to comply with the terms of your home loan. If you fail to comply with the terms and conditions of your home loan, the lender will have rights against you – these rights may include requiring you to repay some or all of the home loan, requiring you to refinance your loan and pay for LMI, an ability to change or enforce the home loan and/or to take other legal action against you.

7.5 General information and guidance only

This document includes general information and guidance in relation to some of the features of the Home Guarantee Scheme and Family Home Guarantee. It should not be relied upon as being complete or for any purpose.

Housing Australia is only providing this document to Participating Lenders and borrowers via Housing Australia's website (**www.housingaustralia.gov.au**).





www.housingaustralia.gov.au